

MEMBER SPOTLIGHT

# UPMC

September 2023



U.S.-U.A.E.  
Business Council

# UPMC

LIFE CHANGING MEDICINE

PA  
PITTSBURGH



STAFF AND  
FACULTY MEMBERS  
**95,000**



ACADEMIC, COMMUNITY &  
SPECIALTY HOSPITALS  
**40**



DOCTORS' OFFICES AND  
OUTPATIENT SITES  
**800**



EMPLOYED  
DOCTORS  
**4,900**



FUNDING BY THE NATIONAL  
INSTITUTES OF HEALTH IN THE U.S.  
**TOP 10**

## OVERVIEW

UPMC (University of Pittsburgh Medical Center) is taking health care from where it is to where it needs to be by creating a future built on ideas, innovation, and patient care. They are steadfastly committed to providing premier health care to patients in the U.S. and around the world.

A \$26 billion health care provider and insurer based in Pittsburgh, Pennsylvania (U.S.), UPMC is inventing new models of patient-centered, cost-effective, accountable care. With locations around the world, their nearly 100,000 employees are committed to providing outstanding patient care as close to home as possible. In the U.S., they own and operate 40 hospitals (Pennsylvania, New York, and Maryland), 800 doctors' offices and outpatient sites, and an Insurance Services Division of more than 4.5 million-members. Internationally, they have locations in Ireland and Italy and a consulting presence in Kazakhstan.

Working in close collaboration with the University of Pittsburgh (Pitt) Schools of the Health Sciences, UPMC is an integrated health care system with renowned centers of excellence in transplantation, cancer, heart and vascular, neurology and neurosurgery, ophthalmology, orthopaedics, sports medicine and concussion, pediatrics, psychiatry, rehabilitation, and women's health, among others. They also work closely with Pitt on breakthrough research; the school is among the top 10 in the U.S. to receive research funding from the National Institutes of Health.

UPMC pushes the boundaries of health care optimization and delivery through its innovation and commercialization arm, UPMC Enterprises.

UPMC has a long history of partnering with leaders around the world to improve health care for all. They welcome the opportunity to work with the U.A.E. to support the medical needs of your residents and connect patients to UPMC's world-class clinical services.

## AWARDS AND RECOGNITION

UPMC is proud to be recognized as a leader in health care on the national and international levels. Some of their many awards and recognitions include:

[Level 10 "Most Wired" Health System](#) for the 24<sup>th</sup> consecutive year by the College of Healthcare Information Management Executives, (CHIME). UPMC is one of only 17 health systems awarded the highest tier of recognition for both ambulatory and acute care settings.

[MAGNET® Recognition from the American Nurses Credentialing Center \(ANCC\)](#) for nursing excellence. Only 8.9 percent of hospitals in the U.S. have a Magnet® designation.

[Leapfrog Hospital Safety Grade "A" ratings](#) for 12 UPMC hospitals, the highest achievable mark.

[Joint Commission International \(JCI\) Accreditation.](#) The JCI is the recognized leader in international health care accreditation and is considered the gold standard in global health care.

[World's Most Ethical Companies](#) from the Ethisphere Institute, an organization focused on defining and advancing the standards of ethical business practices.

[The Human Rights Campaign - Healthcare Equality Index \(HEI\)](#) promotes equitable and inclusive care for LGBTQ+ patients and their families.

## U.S. NEWS AND WORLD REPORT

### UPMC Presbyterian Shadyside

One of the nation's best hospitals, UPMC Presbyterian Shadyside is nationally ranked in nine adult specialties by U.S. News & World Report for 2023-24.

Ranked specialties include:



**Cancer**



**Cardiology & Heart Surgery**



**Endocrinology**



**Gastroenterology & GI Surgery**



**Geriatrics**



**Neurology & Neurosurgery**



**Otolaryngology**



**Pulmonology & Lung Surgery**



**Urology**

### UPMC Children's Hospital of Pittsburgh

Recognized as one of the top pediatric hospitals in the U.S., it is ranked number eight on the 2023-24 U.S. News & World Report Honor Roll of America's Best Children's Hospitals.

UPMC Children's Hospital is nationally ranked for excellence in all pediatric specialties including:



**Cancer**



**Cardiology & Heart Surgery**



**Diabetes & Endocrinology**



**Gastroenterology & GI Surgery**



**Neonatology**



**Nephrology**



**Neurology & Neurosurgery**



**Orthopedics**



**Pulmonology & Lung Surgery**



**Urology**

## CARING FOR PATIENTS AROUND THE GLOBE

UPMC believes that patients should not have to travel far from home to receive outstanding care. Their approach is local and long-term. In 1997, UPMC established itself as a multinational health care system. UPMC's international presence includes:

**ITALY** Website: ISMETT: [ISMETT.edu](https://www.ismett.edu) UPMC Italy: [UPMC.it](https://www.upmc.it)

- **ISMETT, Palermo** – Since 1997, this facility is known across Europe and the Middle East as a transplant center of excellence and a reference hospital for the entire Mediterranean area. ISMETT provides patients with the most advanced therapies for end-stage organ failure in addition to advanced care interventions across a variety of specialties including heart and vascular as well as cancer.
- **Rome and the Campania Region** – UPMC's presence in Italy also includes a UPMC Hillman Cancer Center in Rome, a UPMC Hillman Cancer Center in Avellino, and a hospital in Rome, UPMC Salvator Mundi International Hospital.

**IRELAND** Website: UPMC Ireland – [UPMC.ie](https://www.upmc.ie)

UPMC has been providing high-quality health care in Ireland since 2006. UPMC hospitals include UPMC Whitfield Hospital in Waterford, UPMC Aut Even Hospital in Kilkenny, and UPMC Kildare Hospital in Clane. UPMC Hillman Cancer Centers, located in Waterford and Cork, offer a range of medical and surgical oncology treatments and advanced radiotherapies. Additional locations include UPMC Sports Medicine Clinics in Waterford, Limerick, and Tipperary and a country-wide UPMC Concussion Network. Other facilities include an outpatient clinic in Carlow and an Institute for Health at the Connacht Dome in County Mayo.

In March 2023, UPMC acquired the renowned Sports Surgery Clinic (SSC), a leading independent hospital located in Dublin. Well-known for its care of patients and athletes across Ireland and Europe, the SSC is now part of UPMC's network of orthopaedic, sports medicine, and rehabilitation facilities, and is also UPMC's fourth hospital in Ireland.

**KAZAKHSTAN**

UPMC's clinical and operational experts are helping Nazarbayev University transform its affiliated University Medical Center into Kazakhstan's first fully integrated academic medical center, adapting UPMC's successful model in Pittsburgh.

**CROATIA**

In 2022, UPMC announced a partnership to establish a UPMC Hillman Cancer Center in Zabok, Croatia. The agreement will provide access to cutting-edge cancer therapies to patients in Croatia and neighboring countries. It is expected to open in 2025 and will be managed by UPMC.

### Fast Facts on UPMC Transplantation Services:

- 20,000+ organ transplant surgery procedures
- First pediatric transplant program in the U.S.
- One of the most experienced transplant centers in the world
- Led the way in the research and development of novel immune-suppressive regimens that minimize rejection and improve long-term outcomes.



### NEUROLOGICAL INSTITUTE

UPMC is home to the largest academic neurosurgery department in the U.S. With national and international recognition for minimally invasive neurosurgery and stroke research and treatment, experts at UPMC are innovators in treating complex, life-threatening conditions of the brain and spine. They care for the sickest patients, many of whom who have been turned away by other facilities.



### HEART AND VASCULAR INSTITUTE

The UPMC Heart and Vascular Institute is one of the world's premier centers for comprehensive cardiovascular care. Through collaboration and teamwork, they are developing revolutionary medical devices and new models for treatment that improve the lives of people facing even the most complex heart and vascular conditions from congenital heart disease to heart failure. UPMC has made significant contributions to the advancement of cardiovascular medicine. For example, UPMC is among the few hospitals nationwide to have performed more than 1,400 adult cardiac transplants and 1,600 adult lung or heart-lung transplants – making it one of the most experienced in the world. Additionally, their artificial heart program – one of the nation's oldest and most active – has treated more than 1,200 people over the past 20 years with mechanical circulatory support devices.



### VISION INSTITUTE

A recognized leader in the diagnosis and treatment of eye diseases and disorders, the mission of the UPMC Vision Institute is to improve patients' quality of life through vision preservation and restoration. Under the leadership of José-Alain Sahel, MD, one of the world's top experts in retinal diseases and vision restoration, UPMC provides groundbreaking research to find new ways to prevent, diagnose, and treat eye disorders and diseases as well as to preserve healthy vision. Dr. Sahel is an exceptional class professor of Ophthalmology at Sorbonne Université and was the founding director of The Vision Institute (Sorbonne Université, Inserm, CNRS) Paris, France. The UPMC Vision Institute opened in Pittsburgh in April of 2023, and is a leading center focused on the cornea, retina, optic nerve, glaucoma, neuro-ophthalmology, and orbital disorders.



### ORTHOPAEDIC CARE AND SPORTS MEDICINE

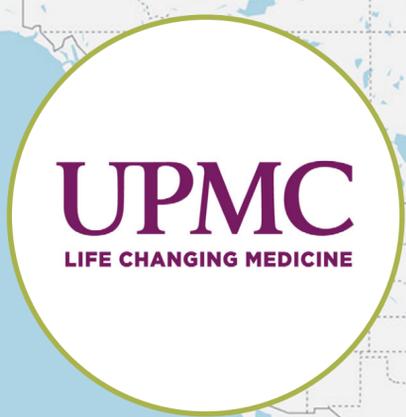
UPMC's world-renowned sports medicine program was founded by Freddie Fu, MD, one of the most recognized and beloved physicians in the world and a global leader in many clinical advancements in sports medicine and orthopaedic care. An established leader in advanced orthopaedic care, UPMC provides services to address the full spectrum of musculoskeletal injuries and conditions and is a leading center for research and clinical trials, allowing their experts to deliver the latest treatments. Volker Musahl, MD, orthopaedic surgeon and medical director of UPMC International Sports Medicine has traveled to UPMC Salvator Mundi International Hospital in Italy to care for many elite European athletes.

## RENOWNED CLINICAL PROGRAMS



### TRANSPLANT SERVICES

UPMC is a pioneer in organ transplantation and continues to innovate in this field. Their program was founded in 1981 by the late Thomas E. Starzl, MD, PhD, whose foresight, perseverance, and commitment made him the modern-day father of organ transplantation. They routinely care for the sickest patients. The USPC Transplant Services specializes in liver, kidney, pancreas, small bowel, liver/small bowel, heart, heart/lung, double-lung, single-lung, and multiple-organ transplants. They are also a leader in living-donor liver transplantation. Their ISMETT facility in Palermo, Italy, is a highly regarded transplant center throughout the Mediterranean.



PITTSBURGH, PA

IRELAND

KAZAKHSTAN

CROATIA Opening 2025

ITALY



### CONCUSSION PROGRAM

The UPMC Sports Medicine Concussion Program, led by international expert Michael "Micky" Collins PhD, was the first of its kind when launched in 2000. Since then, UPMC's program has become a global leader in sports-related concussion including testing, diagnosis, treatment, and research. With over 20,000 patient visits each year, their skilled team of clinicians treats high school, college, and professional athletes from across the U.S. and around the world. UPMC provides the same level of expert care to people of all ages who sustain concussions during routine activities.



### UPMC HILLMAN CANCER CENTER

With multiple locations in Ireland and Italy and more than 70 locations in the U.S., UPMC Hillman Cancer Center offers cutting-edge treatment options and access to more than 570 clinical trials. Additionally, they are one of only 53 National Cancer Institute-designated Comprehensive Cancer Centers in the U.S., an elite group recognized for their demonstrated excellence in cancer research, patient care, education, and community outreach.

## UPMC CHILDREN'S HOSPITAL OF PITTSBURGH

For more than 100 years, UPMC Children's Hospital has defined excellence and set standards in childhood medicine and research. Their centers of excellence continue to lead the way in clinical care and research:



### ORGAN TRANSPLANTATION

UPMC Children's established the first pediatric transplant program in the U.S., the Hillman Center for Pediatric Transplantation. Since the program's inception in 1981, the hospital has performed more pediatric transplants than any other center and has discovered new treatment methods to improve long-term survival and quality of life for pediatric transplant recipients. World-renowned transplant surgeon George Mazariegos, MD, leads this service.



### CENTER FOR RARE DISEASE THERAPY

The center is the first center of its kind in the U.S. for treating rare diseases and consists of internationally renowned experts who offer innovative therapies and pioneering protocols for patients with rare diseases. UPMC is among 31 centers in the U.S. named as a National Organization of Rare Diseases (NORD) Center of Excellence. World-renowned physician, Ken K. Nischal, MD, FAAP, FRCOphth, leads this practice.



### HEART INSTITUTE

The Heart Institute at UPMC Children's consistently receives three-star ratings from the Society of Thoracic Surgeons (STS) for congenital heart surgery. This rating, which denotes the highest level of quality, places UPMC Children's among the top in the U.S. and Canada for patient care, cardiothoracic surgery outcomes, and congenital heart surgery. Led by world-renowned surgeon Victor Morell, MD, UPMC is a leader in adult and pediatric congenital heart surgery.



### BRAIN CARE INSTITUTE

The Brain Care Institute is recognized as a leader in the development of innovative treatments and approaches to disorders and injuries of the brain, spinal cord, muscles, and nerves. It sees more than 14,000 patients a year from all parts of the world.



### PEDIATRIC OPHTHALMOLOGY

The Division of Pediatric Ophthalmology, Strabismus, and Adult Motility, is part of the UPMC Vision Institute. It has a global reputation for its success in pediatric corneal transplants and the care of children with genetic corneal disease, cataract, and glaucoma. Dr. Nischal also heads this team.

## CONCIERGE CARE FOR TRAVELING PATIENTS

UPMC connects patients with complex medical diagnoses to experts at UPMC facilities around the world. Their experienced team of international coordinators are the single point of contact to help patients and referring physicians navigate the UPMC network so they can provide the care they need quickly and conveniently.

UPMC provides concierge care in the following areas:



Clinical care coordination



Travel coordination



Translation services



Housing support

### Fast Facts

- 30,000+ patients travel to UPMC for medical care
- Treated patients and supported families from over 90 countries
- UPMC's patient experience scores are consistently high (4.8/5)
- Their international team speaks more than 10 languages
- Patients have traveled over 10,000 miles to come to UPMC for care

Website: UPMC International Traveling Patients: [UPMCGlobalCare.com](http://UPMCGlobalCare.com)

## LEADERSHIP

### Leslie C. Davis

President and Chief Executive Officer

### Charles E. (Chuck) Bogosta

Executive Vice President, UPMC  
President, UPMC International  
Vice Chair, UPMC Hillman Cancer Center

## CONTACT INFO

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## WEBSITES

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