

MEMBER SPOTLIGHT

United Airlines

Sept 2024





Fast Facts



Introduction

United AirlinesSM offers unrivalled access to the US with the most comprehensive route network among North American carriers, including U.S. mainland hubs in New York/Newark, Chicago, Denver, Houston, Los Angeles, San Francisco and Washington, D.C. With Dubai - New York/Newark daily nonstop flights, travellers can continue to explore over 270 destinations across the Americas. The flights are operated on a state of-the-art Boeing 777-200ER featuring up to 50 United PolarisSM business class lie-flat seats, 24 United Premium PlusSM seats, 46 Economy PlusSM seats and 156 United EconomySM seats.

*United Airlines flights arrive or depart from Terminal 3 at Dubai International Airport. United Polaris customers can visit EK lounge located at Terminal 3.

Fly in comfort, arrive in style

United has features amenities, and products for every kind of traveler from basic to United EconomySM to United Premium Plus and United PolarisSM business class. Find out about <u>seating options</u>.

Making it easier to fly from A to B

Connection saver

Award winning app

Free instant messaging on board

Child Friendly Meals

First U.S. airline to add braille to interior cabins

Improved experience for customers with personal wheelchairs

Fly nonstop from Dubai to New York/Newark and explore more than 270 destinations across the Americas.



More than 325 destinations globally



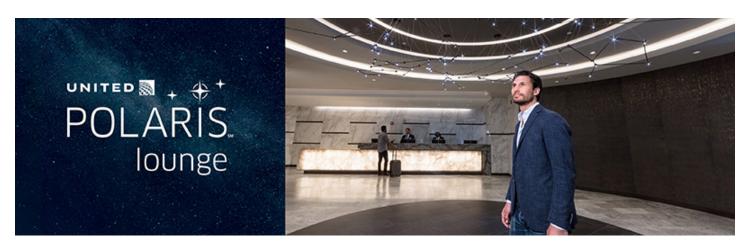
United's new fleet is bigger and better than ever with 230+ new Boeing and Airbus aircraft



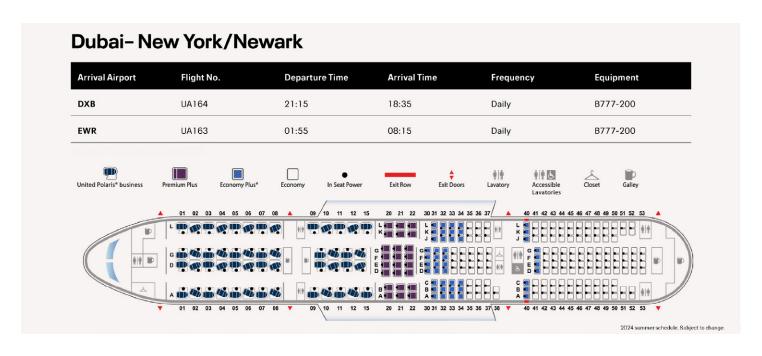
United Airlines is a founding member of the Star Alliance

Explore the USA from New York / Newark Liberty

NEW YORK/NEWARK LIBERTY INTERNATIONAL AIRPORT Shuttle bus OSI-058 OSI-059 OSI-05



- Located in Terminal C (between Gates C102 and C120)
- Experience ultra-premium luxury services at one of Polaris lounges, where you can relax and recharge until it's time for take-off.
- · From signature seating and luxurious showers to spacious relaxation areas, you will be able to enjoy premium travel in comfort and style.
- United Club at Newark Liberty International Airport: The brand-new United Club at EWR is almost 2800 square meters, making it the biggest club in its network! Its biggest flex: views of the Manhattan skyline, 500 seats, a barista-staffed coffee bar and spa inspired shower suites – enhanced amenities that elevate customers' travel experience.



Leadership



Scott Kirby
Chief Executive Officer
United Airlines

Scott Kirby is chief executive officer of United Airlines. He served as the company's president from 2016 to 2020 and was responsible for United's operations, marketing, sales, alliances, network planning and revenue management. As president, he played a pivotal role in enabling United's cultural transformation and executing the company's strategic growth plan. Elected in December 2020, Scott serves as the Chairman of the Star Alliance Chief Executive Board (CEB). He is also a member of the International Air Transport Association (IATA) Board of Governors.

Prior to joining United, Scott was president of American Airlines from 2013 to 2016 and president of US Airways from 2006 to 2013. He is a well-known industry veteran, with a broad and accomplished three-decade-long career in significant leadership roles within the airline industry.

Scott started his career at the Pentagon and in the technology sector. Scott has bachelor's degrees in computer science and operations research from the U.S. Air Force Academy and a Master of Science in operations research from George Washington University. He is married and has seven children.



Brett J. Hart
President United Airlines

Brett J. Hart is president of United. In this role, Brett is responsible for leading the company's external-facing functions including the government affairs, regulatory, corporate communications, advertising, market and community innovation, legal, global community engagement and environmental sustainability teams. He also oversees business-critical functions such as the customer experience, corporate real estate, human resources and labor relations teams.

Previously, Brett served as executive vice president and chief administrative officer for United, where he oversaw the company's legal and environmental affairs; corporate security; corporate real estate worldwide; government affairs; community affairs; and international, regulatory and policy matters for the airline. Prior to joining United in 2010, Brett was executive vice president, general counsel and corporate secretary at Sara Lee Corporation, where he directed global legal operations for the corporation. After joining Sara Lee in 2004 as assistant general counsel, Brett held positions of increasing responsibility including deputy general counsel and global compliance officer. Before joining Sara Lee, Brett was a partner at Sonnenschein Nath & Rosenthal in Chicago. Prior to that, he served as special assistant to the general counsel at the U.S. Department of Treasury in Washington, D.C.

Brett received his Bachelor of Arts in philosophy and English from the University of Michigan and a Juris Doctor from the University of Chicago Law School. He is married and has three sons.



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