

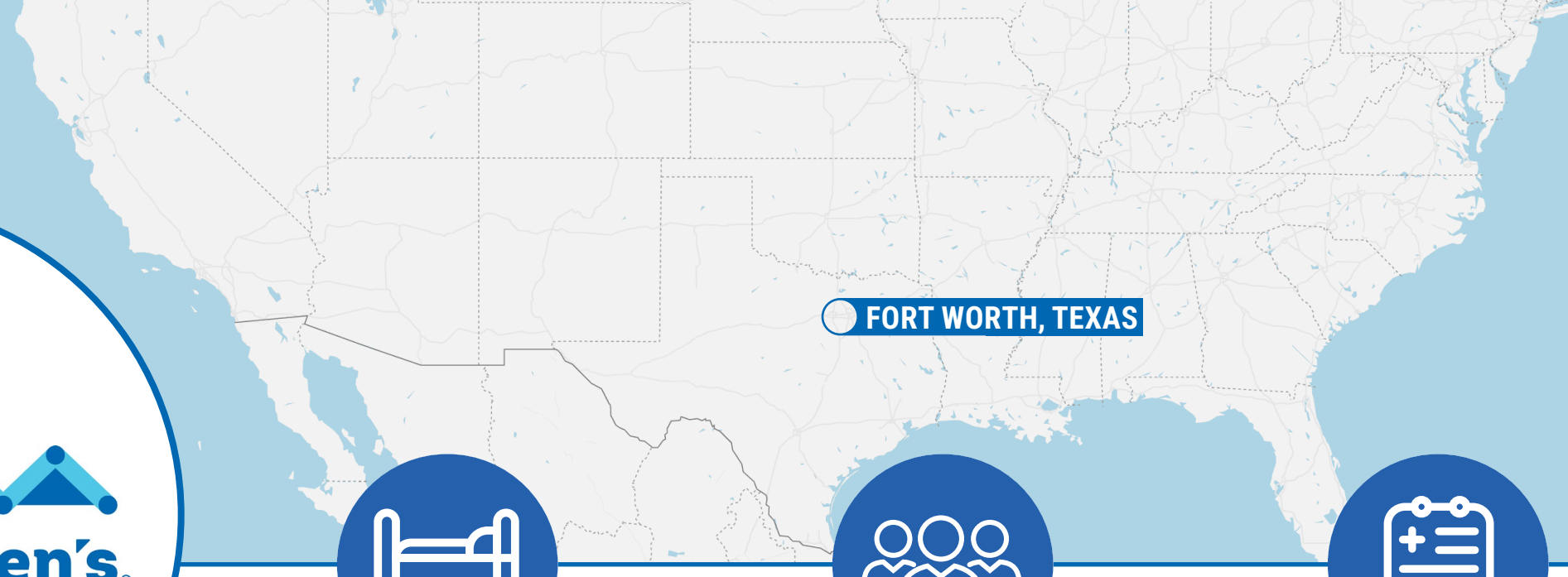


MEMBER SPOTLIGHT HEALTHCARE SERIES

Cook Children's

Nov 2024





486
LICENSED BEDS



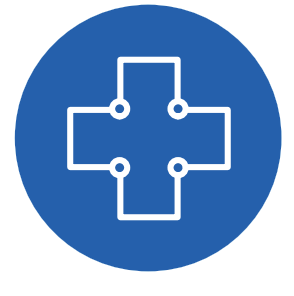
10,098
TOTAL EMPLOYEES



10,659
ADMISSIONS TO COOK
CHILDREN'S MEDICAL
CENTERS



784,144
SPECIALTY CARE
OFFICE VISITS



344,935
EMERGENCY/URGENT
CARE VISITS



15,025
OUTPATIENT SURGERIES



33,000
TOTAL SURGERIES
A YEAR



500
CARDIAC SURGERIES
A YEAR

ABOUT COOK CHILDREN'S

As one of the nation's leading pediatric hospitals, Cook Children's is renowned for their advanced medical expertise and extensive experience. Their team works together to deliver integrated care, life-changing treatments and comprehensive support to patients and their families. For more than 100 years, Cook Children's has lived by their promise to improve the well-being of every child they treat.

With several Centers of Excellence, Cook Children's is at the forefront of the latest advances in pediatric medicine. They offer groundbreaking treatments that aren't available elsewhere, including the latest precision medicine techniques to treat solid tumors. Cook Children's Hyperinsulinism Center is one of only two full-service hyperinsulinism centers nationwide. The team has unmatched expertise in caring for children with this rare genetic disorder.

Cook Children's neuroscience experts provide the highest level of care to children with a wide range of conditions, including rare genetic epilepsy syndromes. Cook Children's is one of the only hospitals in Texas to offer selective dorsal rhizotomy (SDR). This innovative surgical procedure reduces spasticity in children with cerebral palsy. They are the only children's hospital in Texas with a comprehensive movement disorder program that offers deep brain stimulation (DBS) to treat movement disorders. Additionally, Cook Children's was the first pediatric hospital in the U.S. to perform DBS on sleeping patients.

Cook Children's specialists are skilled at caring for children with even the most complex conditions and disorders. Their many specialty programs and dedicated clinics include Gastroenterology, Cardiovascular Surgery, Hematology and Oncology, Endocrinology and Neurosciences, which treat the most complex genetic epilepsy and adult epilepsy diagnoses.

U.S. News & World Report has recognized Cook Children's as one of the best hospitals in the nation, and seven of their specialties consistently rank among the country's top programs:



Pediatric Behavioral Health



Pediatric Neurology and Neurosurgery



Pediatric Cancer



Pediatric Orthopedics



Pediatric Cardiology and Heart Surgery



Pediatric Pulmonology



Pediatric Diabetes and Endocrinology

Treating children from all over the nation and around the globe, Cook Children's is conveniently located in Fort Worth, Texas. Dallas Fort Worth International Airport is less than 30 minutes away and offers nonstop flights to more than 65 international locations.



ABOUT COOK CHILDREN'S GLOBAL HEALTH SERVICES (GHS) PROGRAM

The Cook Children's team developed the GHS program to respond to the varied needs of patients and families who are traveling to Texas for care. The goal of this concierge program is to simplify the entire process and ensure that each family's experience is as smooth, seamless and stress-free as possible. The GHS team handles every detail so families can focus on what matters most: their children. GHS offers customized concierge services that include:

- **Dedicated support:** Each family is assigned a GHS clinical coordinator who serves as their main point of contact before, during and after their visit to Cook Children's. These experts assist families with their stay and help coordinate care after they return home. All services are tailored to the family's needs. GHS clinical coordinators are fluent in several languages, including Spanish, Brazilian Portuguese, French, Arabic and Mandarin.
- **Assistance with travel and housing:** Whether families are traveling from another state or another country, their GHS clinical coordinator guides them through every step. They help with everything from scheduling flights and obtaining international travel visas to securing local housing or hotel accommodations. If necessary, they can coordinate medical transport services through the Teddy Bear Transport fleet, one of the largest pediatric transport programs in the United States.
- **Coordinated care:** GHS clinical coordinators schedule appointments with several specialists in one day, making each visit more convenient for families. These specialists work together to develop a customized treatment plan and communicate with referring physicians to streamline care after patients return home. This team approach and seamless continuum of care lead to the best outcomes for patients.
- **Tours, recreation and support:** To help families settle in when they arrive in the area, GHS clinical coordinators offer tours of the Cook Children's medical campus. The GHS team also arranges activities for patients and family members to enjoy during their stay, including trips to the zoo, sporting events, movies and concerts.
- **Help with insurance, billing and payments:** Families receive guidance and assistance with insurance, billing questions and more. They can pay bills using their local currency, track payments and access support in many languages.

LEADERSHIP

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Medical Advisor/Consultant, Latin America

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Clinical Coordinator, Latin America

CONTACT INFO

If you are a new referring physician, please contact:

Global Health Services

Phone: **01-682-303-1376**

Fax: **682-885-3367**

For additional information about the GHS program, please email: GlobalHealthServices@cookchildrens.org

If you are a parent looking for care for your child, please speak with your child's physician about a referral.

You may also reach out to one of the care coordinators at GlobalHealthServices@cookchildrens.org





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