

Kyndryl

MEMBER SPOTLIGHT

Kyndryl





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Dubai, U.A.E.

Introduction

Kyndryl is a leading provider of mission-critical enterprise technology services, designing, building, managing, and modernizing mission-critical technology systems for enterprises and governments. As the world's largest IT infrastructure services provider with operations in over 60 countries, Kyndryl operates environments that power financial systems, transportation networks, industrial operations, healthcare institutions and government services. Kyndryl supports digital transformation at scale, enabling resilient, secure, and sustainable IT environments, delivering enterprise-grade, responsible generative AI solutions and services to help organizations innovate rapidly.

Notable U.S.-U.A.E. Partnerships

Kyndryl plays a strategic role in strengthening the U.A.E.'s digital backbone by supporting public and private sector entities in modernizing legacy systems, adopting hybrid cloud solutions, supporting data sovereignty and enabling organizations to maximize AI impact and adoption while enhancing cybersecurity resilience.

Kyndryl contributes to the "We the UAE 2031" Vision's goals by fostering local talent development through training, certification, and knowledge transfer initiatives. It actively collaborates with government entities and ecosystem partners to build local capabilities in advanced technologies, including cloud computing, agentic AI, and automation. These efforts support the U.A.E.'s ambition to lead globally in AI adoption and governance.

Additionally, Kyndryl emphasizes localization by expanding its in-country workforce. Its approach integrates global expertise with local insights, ensuring solutions are tailored to the U.A.E.'s unique economic and regulatory landscape. That aligns with Kyndryl's new Sovereignty services, which help organizations identify dependencies, risks and options to support continuity across complex IT environments in the age of AI.

Through its long-term commitment to the region, Kyndryl is not only enabling digital transformation but also contributing to economic growth, job creation, and the development of a future-ready and AI-native digital ecosystem in the U.A.E.

Key Facts

60+

Countries, headquartered in
New York City

3,000+

Granted patents

Thousands

of customers including many
Fortune 100 companies

10+

Years average customer relationship

50%+

Of the world's managed
mainframes run by **Kyndryl**

**14 Kyndryl
Collaborative**

Delivery locations bringing experts
closer to customers

95,000+

Technology certifications among
the Delivery team

1,400+

Customers gaining AI-enabled
insights through **Kyndryl Bridge**

100,000+

People trained in cybersecurity and
professional capabilities through
community partners, non-profits,
and Kyndryl Foundation grantees

Key Activities and Strategic Initiatives in the U.A.E.

- Delivering mission-critical managed infrastructure services for government entities and major enterprises, ensuring secure, resilient, and high-performing operations.
- Driving digital transformation through the deployment of hybrid infrastructure solutions, enabling modernization and business agility across key sectors.
- Investing in workforce development through advanced technical training, professional certifications, and structured knowledge transfer programs to build local capabilities.
- Strengthening the U.A.E.'s digital ecosystem through strategic collaboration with local partners and SMEs, fostering innovation, skills development, and sustainable growth.
- Empowering organizations to become truly AI-native, reimagining workflows, scaling AI throughout operations, and integrating agents into an upskilled workforce.

Leadership



Maged Wassim
Vice-President & Managing Director
Kyndryl Middle East

Maged Wassim is a professional leader who specializes in building winning teams across the Middle East, Africa, Turkey and growth markets, setting strategy and executing sales to deliver faster-than-market revenue growth, deeper product and service penetration and healthy margins. At Kyndryl, he leads the Middle East market with a clear ambition, focus and commitment to keep building and strengthening the go-to-market and delivery teams, with deep expertise in core offerings and targeted industries, to accelerate growth across MEA.

Previously, he served as Vice President and Middle East Market Head for Cognizant, driving industry solutions in digital transformation, artificial intelligence, security services and IoT, and as a Vice President of Technology at Majid Al Futtaim. He also spent nearly nine years at IBM in senior leadership roles across the region. As Vice President of IBM Cloud and Cognitive Software, he held full responsibility for cloud and cognitive market strategy across the Middle East, Africa and Turkey.

With a BSc in mechanical engineering and an MSc in advanced manufacturing systems, Maged is recognized for his ability to coach sellers, develop client value propositions and deliver projects with quantified returns across consulting, technology infrastructure and business services.



Adib Kilzie
Kyndryl Consult Leader
Middle East & Africa (MEA)

Adib Kilzie leads advisory engagements with public and private sector organizations to help modernize mission-critical systems, accelerate digital transformation, and drive customer growth and innovation. With more than 25 years of IT consulting experience across Canada, Europe, and the GCC, Adib has held senior leadership roles at various technology companies, including KPMG, IBM and Saudi Business Machines. During his career, he has driven digital innovation and strategic growth initiatives, guiding customers through complex transformation programs across multiple industries. He is recognized for fostering a culture of collaboration and innovation, and building high-performing teams that thrive on diversity of thought and shared purpose. Adib holds a degree in Business Administration from Seneca Polytechnic in Canada and a Postgraduate Diploma in Business Administration from the University of Leicester in the UK.



Nidal Azba

Chief Technology Officer
Middle East & Africa (MEA)

Managing Director
Saudi Arabia

With more than two decades of experience leading large-scale technology transformation programs across the Middle East, North America, and Europe, Nidal Azba has established a strong reputation in enterprise modernization, technology leadership, and large-scale service delivery. Prior to joining Kyndryl, he held several senior leadership positions at IBM, including Middle East and Africa GTS Chief Technology Officer, Solution Director, and Chief Architect. In these roles, he partnered with leading organizations across the financial services, energy, and government sectors to modernize mission-critical systems and drive complex digital transformation initiatives. Nidal holds a Bachelor of Business Administration (BBA) in Management Information Systems from Western Connecticut State University and a Master of Engineering (MEng) in Technology Management from Fairfield University.

Contact

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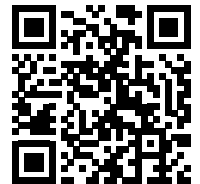
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What separates Agentic AI leaders from followers article

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The physical foundations of digital sovereignty:

[How to reclaim control in the age of AI article](#)



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